



1-888-375-2020
www.dlroope.com

FREQUENTLY ASKED APPLICATION AND ADMINISTRATION QUESTIONS

Question: What does the abbreviation NIC stand for and who is NIC?

Answer: NIC is the abbreviation for the National Interstate Council of State Boards of Cosmetology Inc. (NIC). NIC is the owner and developer of the national written & practical exams.

Question: How do I apply to take my exams?

Answer: Candidates may apply for their exam online at www.DLRoope.com and pay the exam fee with a credit card or debit card or they may submit a paper application along with a money order. If you graduated from a school and you apply online, your school will approve your online application in our School Portal. If you prefer to submit a paper application and you graduated from a school in the state where you are going to test, then you **MUST** obtain an exam application from your school. Paper exam applications for Apprentice, Out of State, Reinstatement, and Retake may be obtained on our website at www.DLRoope.com under the state you are obtaining your license in. Information on applying for an exam may also be obtained on our website.

Question: When should I send in my application and exam fee and how do I send it for overnight delivery?

Answer: Applications **MUST** be received and be **complete** with all required information and be approved by the exam deadline date to be scheduled for the requested exam week. Overnight delivery of paper exam applications **MUST** be sent to our **street address** as indicated on the back of the application. Keep in mind that the postal service does not always deliver letters overnight and may cause you to miss the deadline date.

Question: When will I receive my admission letter for my exam?

Answer: Exams are scheduled and admission letters are **mailed** to the address that you provide on the exam application after the exam deadline date. The admission letter confirms the scheduled exam(s). It also includes the date, time, location and directions for your exam(s). **Maine, Montana, New Hampshire, West Virginia, and Wisconsin** admission letters will **ONLY** include the scheduled practical exam date and information, you will print your written admission letter in the scheduling portal when you schedule your written examination. **If you have not received your admission letter in the mail prior to the requested exam week, it is your responsibility to contact our office.**

If you are testing in **Idaho, North Carolina, or Washington State** you will print your admission letter in the scheduling portal for both the written and practical examination.

Question: When will I receive my pre-registration letter for my computerized written exam?

Answer: Computerized written exams for **Idaho, Maine, New Hampshire, North Carolina, Washington, West Virginia, and Wisconsin** are administered by Iso-Quality Testing (IQT). Pre-registration information is e-mailed or mailed to all candidates once approved. This pre-registration includes instructions for scheduling your computerized written exam at a location that is convenient for you.

Question: What if my paperwork is not received until after the exam deadline date?

Answer: **Maine, Montana, New Hampshire, West Virginia** and **Wisconsin** applications received after the deadline date will be scheduled based on space availability. If a candidate missed the deadline date and the requested exam week is full, they will be scheduled for the next available exam week.

Idaho, North Carolina, and Washington State examinations are scheduled in the scheduling portal and candidate's select their own location, date and time for their examinations.

FREQUENTLY ASKED APPLICATION AND ADMINISTRATION QUESTIONS CONTINUED

Question: How do I apply for accommodations for a disability?

Answer: Candidates that have a disability and require accommodations may request the required forms from their school or contact D.L. Roope Administrations Inc. All requests for accommodations **MUST** be submitted with the application by the deadline date for review.

Question: Are the NIC exams offered in other languages?

Answer: NIC offers the written exams in other languages as mandated by State legislation. Please refer to your state's requirements in the Candidate Handbook for your state provided on our website at www.DLRoope.com. All NIC practical exams are administered in English.

Question: How should I prepare to take the exam(s)?

Answer: Exam information specific to each State's requirements and the NIC CIBs containing all tasks that are evaluated on the practical exams, the verbal instructions and suggested supply list are available on our website at www.DLRoope.com. The written NIC CIBs contain an outline of content areas and sample questions. A list of referenced textbooks is available on the NIC website at www.NICTesting.org.

Question: What if I do not pass my exam or if I do not attend my scheduled exam (no show)? How do I apply to retake or be rescheduled to take the exam and do I have to pay another exam fee?

Answer: Candidates will receive a rescheduling application with their result letter or their no show letter or they may print one from our website. Exam fees are indicated on the rescheduling application. Candidates may also re-apply online at www.DLRoope.com. Please make sure to click the "retake" or "no show" button so the online application transfers to our system as it does not need to be re-approved by your school in the School Portal.

Question: If I fail my exam, will my result letter tell me the tasks that I missed?

Answer: The result letter will not include the tasks that you missed. NIC does not permit us to release the specific tasks that a candidate missed. The purpose of a licensure exam is to ensure that individuals are minimally competent and safe to perform services independently on the public. Informing candidates of the specific tasks missed would teach them for the test and would not ensure that the individual is minimally competent and safe to perform services on the public.

Please visit our website at www.DLRoope.com for exam information.

GENERAL INFORMATION FOR ALL NIC EXAMINATIONS

The following is general information for all NIC examinations:

- Dress appropriately on exam day in the same manner as you would when working in your profession. Hair should be controlled and jewelry limited.
- Watches, cell phones and **ANY** electronic item are **NOT** permitted in the exam room.
- The practical examinations require separate bags or containers and should be set up first when beginning to set up the work area. They **MUST** be labeled as follows:
 - ❖ Items to be Disinfected
 - ❖ Soiled Linens
 - ❖ Trash

A flat bottom bag (grocery bag, gift bag, etc.) may be used for "items to be disinfected, soiled linens and trash" and placed on the floor, under the work area and clearly labeled. NIC discourages candidates from taping bags to the work area because it is unsanitary. The bags or containers on the floor may be open during the examination so that items may be dropped as appropriate into each bag. Bags or containers **MUST** be kept under the work area and cannot be placed in the walking areas. If placing a container with "Items to be Disinfected" on the work area, it **MUST** have a cover.

GENERAL INFORMATION FOR ALL NIC EXAMINATIONS CONTINUED

- During all phases of the examination, candidates **MUST** follow all appropriate public protection and infection control procedures and maintain a safe work area.
- Stop and listen when instructions are given.
- **If a candidate does not follow infection control procedures or allows the work area to become and remain unsafe, the result may be a failing score for the examination.**
- Please make sure **ALL** containers and products are clearly labeled.
- Soiled items or used bags should always be placed in the “trash”.
- Supply bags may have **only** the title of the exam area and **cannot** list the supplies or steps to be demonstrated. This is cheating and will result in dismissal from the examination.
- Aerosol products are **NOT** permitted, this includes disinfectant, Clippertone, toner, etc.
- **Disinfectant WIPES MUST be used. DISINFECTANT SPRAYS ARE NO LONGER ALLOWED IN THE TESTING ENVIRONMENT.** If a candidate brings Disinfectant sprays to the testing area, the sprays will be immediately removed.
- Disinfectant wipes **MUST** have complete manufacturer’s label. Examiners **MUST** be able to read all information on the manufacturer’s label. The Disinfectant wipes **MUST** demonstrate bactericidal, fungicidal, and virucidal properties as explained in the CIBs and **MUST** be used.
- Proper disinfection of the entire work area **MUST** be performed before placing supplies on the work area. When setting up for a “new client”, disinfect the work area, move the universal/general supplies to disinfect where they were placed previously, and then wipe the bottom of the universal supplies with disinfectant and place them back on the disinfected area and then disinfect the remainder of the work area. This is done in the same manner as it is done when disinfecting for a new client in the salon.
- Items dropped on the floor **MUST** be picked up **IMMEDIATELY** and discarded in appropriate container. If it is an implement that only one was required, it may be wiped or sprayed with disinfectant, (e.g. shears, razor etc.) and continue to be used. **Anything dropped and left on the floor is a safety issue and may cause a candidate to fail the remaining tasks in that section of the exam.**
- Anything dropped or spilled on the floor **MUST** be immediately picked up or cleaned up as it is a safety hazard.
- First Aid Kit should be labeled as the First Aid Kit, not Blood Exposure Kit. Biohazard labels are no longer included in the first aid kit.
- Paper towels may be set up on the work area as a Universal Supply. Cloth towels should be in a closed container.
- Any bottle or container that contains a product **MUST** be labeled (cleanser, toner, waving lotion, etc.). Any item that does not “contain” a product does not need to be labeled (e.g. cape, comb, hair clips, shears, etc.).
- Products or simulated products **MUST** be removed from containers using infection control procedures in a manner that is appropriate for a product that would be used for a future client. This is the case regardless of the size of the container, even if it is a “disposable” cup with a cover, it **MUST** be treated as if the product is being removed from a full size container.
- Nothing can go back into the kit during the examination, this includes extra supplies that were not used. Once anything is on the work area, it is considered supplies for that candidate. If switching mannequin heads, the mannequin head may be placed on the floor next to the kit or on top of the kit.
- Hands **MUST** be sanitized before removing gloves from the bag. Unless hands have become contaminated, hands do not need to be sanitized before putting on gloves as it isn’t necessary and makes it very difficult to get the gloves on.
- Blood exposure **MUST** be demonstrated using the supplies in the first aid kit that is on the work area and is part of the universal supplies. Bring enough blood exposure supplies in the first aid kit to perform a blood exposure procedures in the event a cut is sustained and also enough to demonstrate the blood exposure procedure.

HAIR DESIGN PRACTICAL EXAMINATION INFORMATION

In addition to the general information for all practical examinations listed previously, the following are specific to the Cosmetology practical examinations:

- NIC suggests packing kits with all supplies for all sections for each client as follows:

BAG 1: Universal Supplies

BAG 2: Work Area and Client Preparation, and Set Up of Supplies (First client)
Thermal Curling
Haircutting

BAG 3: Work Area and New Client Preparation, and Set Up of Supplies
Chemical Waving
Predisposition Test and Strand Test with Simulated Product
Highlighting with Foil, Virgin Application with Colored Simulated Product
Hair Color Retouch with Colored Simulated Product
Virgin Relaxer Application with Simulated Product
Blood Exposure (Supplies are in First Aid Kit in Universal Supplies.)
Any “additional” services

Please refer to the Candidate Handbook and NIC Candidate Information Bulletin for your state on our website at www.DLRoope.com.

- All supplies for each client **MUST** be set up during the appropriate set up of supplies, ziplock bags **CANNOT** be left on the work area.
- Mannequins should be clean and free of odor. Mannequin should not be brand new, but **MUST** have enough hair to complete the haircut and still have enough hair to demonstrate the remaining sections of the exam or a second mannequin may be brought to demonstrate the chemical services.
- A cape that is appropriate for the Haircut and Thermal Curling sections and also a Chemical Cape for the chemical services **MUST** be used during the appropriate sections of the examination. A chemical drape consisting of towel, cape & towel and **MUST** be demonstrated. An extra cape should be brought in case the cape falls to the floor.
- Curling iron may be a spring iron or a marcel iron and **MUST** have a cord. When done it may go into bag labeled “Items to be Disinfected” or left on the work area until the next “New Client Setup”.
- Shears and razor **MUST** be used to perform a layered haircut. One implement **MUST** be used to perform a minimum of 1/3 of the haircut and the other implement be used to perform a minimum of 2/3 of the haircut.
- Shears may be wiped with disinfectant and put back in the case once the haircut is complete.
- If a cut is sustained, a proper blood exposure procedure **MUST** be demonstrated immediately and a glove **MUST** be kept on throughout remainder of the exam.
- Brooms and dustpans are provided for sweeping up hair.
- Protective cream **MUST** be applied and will be evaluated for every service that includes protective cream in its application.
- Candidates may wear the same gloves for all chemical sections of the exam. Sanitize gloves when needed.
- Chemical waving applicator bottle **MUST** have simulated product (e.g. water) in it to properly demonstrate saturation. If simulated product or water drips on the floor or work area, it **MUST** be cleaned up immediately.
- Simulated product for each chemical service may be in a created bowl or container. NIC suggests putting a simulated product in a bowl with a lid and then apply from that bowl.

HAIR DESIGN PRACTICAL EXAMINATION INFORMATION CONTINUED

- They **MUST** use a new brush for each chemical service. NIC suggests packing a minimum of 4 – 5 color brushes.
- Created product containers or bowls should be labeled “color”, “lightener” and “relaxer”.
- Hair color retouch **MUST** be in 1 of the back sections.
- Add a very small amount of food coloring to the simulated product so it is more visible when applied.
- Predisposition test is demonstrated using the Hair Color simulated product. It should **NOT** be a separate container labeled “patch test”, “PD Test” or “Pre-disposition Test”. Containers are always labeled with the product inside, not the task being performed. The mannequin should not be pre-marked showing where to apply the patch test as that is considered a “pre-marked” mannequin.
- Pre-disposition test does not need to be wiped off the neck of the mannequin.
- Virgin Relaxer will be applied to 1 subsection of hair when instructed individually by the examiner. The demonstration is the entire application process, on one single subsection of hair, anywhere on the head.
- Blood Exposure is demonstrated on the candidate’s own hand as instructed.