



1-888-375-2020
www.dlroope.com

FREQUENTLY ASKED APPLICATION AND ADMINISTRATION QUESTIONS

Question: What does the abbreviation NIC stand for and who is NIC?

Answer: NIC is the abbreviation for the National Interstate Council of State Boards of Cosmetology Inc. (NIC). NIC is the owner and developer of the national written & practical exams.

Question: How do I apply to take my exams?

Answer: Candidates may apply for their exam online at www.DLRoope.com and pay the exam fee with a credit card or debit card or they may submit a paper application along with a money order. If you graduated from a school and you apply online, your school will approve your online application in our School Portal. If you prefer to submit a paper application and you graduated from a school in the state where you are going to test, then you **MUST** obtain an exam application from your school. Paper exam applications for Apprentice, Out of State, Reinstate, and Retake may be obtained on our website at www.DLRoope.com under the state you are obtaining your license in. Information on applying for an exam may also be obtained on our website.

Question: When should I send in my application and exam fee and how do I send it for overnight delivery?

Answer: Applications **MUST** be received and be **complete** with all required information and be approved by the exam deadline date to be scheduled for the requested exam week. Overnight delivery of paper exam applications **MUST** be sent to our **street address** as indicated on the back of the application. Keep in mind that the postal service does not always deliver letters overnight and may cause you to miss the deadline date.

Question: When will I receive my admission letter for my exam?

Answer: Exams are scheduled and admission letters are **mailed** to the address that you provide on the exam application after the exam deadline date. The admission letter confirms the scheduled exam(s). It also includes the date, time, location and directions for your exam(s). **Maine, Montana, New Hampshire, West Virginia, and Wisconsin** admission letters will **ONLY** include the scheduled practical exam date and information, you will print your written admission letter in the scheduling portal when you schedule your written examination. **If you have not received your admission letter in the mail 7 days prior to the requested exam week, it is your responsibility to contact our office.**

If you are testing in **Idaho, North Carolina, or Washington State** you will print your admission letter in the scheduling portal for both the written and practical examination.

Question: When will I receive my pre-registration letter for my computerized written exam?

Answer: Computerized written exams for **Idaho, Maine, New Hampshire, North Carolina, Washington, West Virginia, and Wisconsin** are administered by Iso-Quality Testing (IQT). Pre-registration information is e-mailed or mailed to all candidates once approved. This pre-registration includes instructions for scheduling your computerized written exam at a location that is convenient for you.

Question: What if my paperwork is not received until after the exam deadline date?

Answer: **Maine, Montana, New Hampshire, West Virginia** and **Wisconsin** applications received after the deadline date will be scheduled based on space availability. If a candidate missed the deadline date and the requested exam week is full, they will be scheduled for the next available exam week.

Idaho, North Carolina, and Washington State examinations are scheduled in the scheduling portal and candidate's select their own location, date and time for their examinations.

FREQUENTLY ASKED APPLICATION AND ADMINISTRATION QUESTIONS CONTINUED

Question: How do I apply for accommodations for a disability?

Answer: Candidates that have a disability and require accommodations may request the required forms from their school or contact D.L. Roope Administrations Inc. All requests for accommodations **MUST** be submitted with the application by the deadline date for review.

Question: Are the NIC exams offered in other languages?

Answer: NIC offers the written exams in other languages as mandated by State legislation. Please refer to your state's requirements in the Candidate Handbook for your state provided on our website at www.DLRoope.com. All NIC practical exams are administered in English.

Question: How should I prepare to take the exam(s)?

Answer: Exam information specific to each State's requirements and the NIC CIBs containing all tasks that are evaluated on the practical exams, the verbal instructions and suggested supply list are available on our website at www.DLRoope.com. The written NIC CIBs contain an outline of content areas and sample questions. A list of referenced textbooks is available on the NIC website at www.NICTesting.org.

Question: What if I do not pass my exam or if I do not attend my scheduled exam (no show)? How do I apply to retake or be rescheduled to take the exam and do I have to pay another exam fee?

Answer: Candidates will receive a rescheduling application with their result letter or their no show letter or they may print one from our website. Exam fees are indicated on the rescheduling application. Candidates may also re-apply online at www.DLRoope.com. Please make sure to click the "retake" or "no show" button so the online application transfers to our system as it does not need to be re-approved by your school in the School Portal.

Question: If I fail my exam, will my result letter tell me the tasks that I missed?

Answer: The result letter will not include the tasks that you missed. NIC does not permit us to release the specific tasks that a candidate missed. The purpose of a licensure exam is to ensure that individuals are minimally competent and safe to perform services independently on the public. Informing candidates of the specific tasks missed would teach them for the test and would not ensure that the individual is minimally competent and safe to perform services on the public.

Please visit our website at www.DLRoope.com for exam information.

GENERAL INFORMATION FOR ALL NIC EXAMINATIONS

The following is general information for all NIC examinations:

- Dress appropriately on exam day in the same manner as you would when working in your profession. Hair should be controlled and jewelry limited.
- Watches, cell phones and **ANY** electronic item are **NOT** permitted in the exam room.
- The practical examinations require separate bags or containers and should be set up first when beginning to set up the work area. They **MUST** be labeled as follows:
 - ❖ Items to be Disinfected
 - ❖ Soiled Linens
 - ❖ Trash

A flat bottom bag (grocery bag, gift bag, etc.) may be used for "items to be disinfected, soiled linens and trash" and placed on the floor, under the work area and clearly labeled. NIC discourages candidates from taping bags to the work area because it is unsanitary. The bags or containers on the floor may be open during the examination so that items may be dropped as appropriate into each bag. Bags or containers **MUST** be kept under the work area and cannot be placed in the walking areas. If placing a container with "Items to be Disinfected" on the work area, it **MUST** have a cover.

GENERAL INFORMATION FOR ALL NIC EXAMINATIONS CONTINUED

- During all phases of the examination, candidates **MUST** follow all appropriate public protection and infection control procedures and maintain a safe work area.
- Stop and listen when instructions are given.
- **If a candidate does not follow infection control procedures or allows the work area to become and remain unsafe, the result may be a failing score for the examination.**
- Please make sure **ALL** containers and products are clearly labeled.
- Soiled items or used bags should always be placed in the “trash”.
- Supply bags may have **only** the title of the exam area and **cannot** list the supplies or steps to be demonstrated. This is cheating and will result in dismissal from the examination.
- Aerosol products are **NOT** permitted, this includes disinfectant, Clippertone, toner, etc.
- **Disinfectant WIPES MUST be used. DISINFECTANT SPRAYS ARE NO LONGER ALLOWED IN THE TESTING ENVIRONMENT.** If a candidate brings Disinfectant sprays to the testing area, the sprays will be immediately removed.
- Disinfectant wipes **MUST** have complete manufacturer’s label. Examiners **MUST** be able to read all information on the manufacturer’s label. The Disinfectant wipes **MUST** demonstrate bactericidal, fungicidal, and virucidal properties as explained in the CIBs and **MUST** be used.
- Proper disinfection of the entire work area **MUST** be performed before placing supplies on the work area. When setting up for a “new client”, disinfect the work area, move the universal/general supplies to disinfect where they were placed previously, and then wipe the bottom of the universal supplies with disinfectant and place them back on the disinfected area and then disinfect the remainder of the work area. This is done in the same manner as it is done when disinfecting for a new client in the salon.
- Items dropped on the floor **MUST** be picked up **IMMEDIATELY** and discarded in appropriate container. If it is an implement that only one was required, it may be wiped or sprayed with disinfectant, (e.g. shears, razor etc.) and continue to be used. **Anything dropped and left on the floor is a safety issue and may cause a candidate to fail the remaining tasks in that section of the exam.**
- Anything dropped or spilled on the floor **MUST** be immediately picked up or cleaned up as it is a safety hazard.
- First Aid Kit should be labeled as the First Aid Kit, not Blood Exposure Kit. Biohazard labels are no longer included in the first aid kit.
- Paper towels may be set up on the work area as a Universal Supply. Cloth towels should be in a closed container.
- Any bottle or container that contains a product **MUST** be labeled (cleanser, toner, waving lotion, etc.). Any item that does not “contain” a product does not need to be labeled (e.g. cape, comb, hair clips, shears, etc.).
- Products or simulated products **MUST** be removed from containers using infection control procedures in a manner that is appropriate for a product that would be used for a future client. This is the case regardless of the size of the container, even if it is a “disposable” cup with a cover, it **MUST** be treated as if the product is being removed from a full size container.
- Nothing can go back into the kit during the examination, this includes extra supplies that were not used. Once anything is on the work area, it is considered supplies for that candidate. If switching mannequin heads, the mannequin head may be placed on the floor next to the kit or on top of the kit.
- Hands **MUST** be sanitized before removing gloves from the bag. Unless hands have become contaminated, hands do not need to be sanitized before putting on gloves as it isn’t necessary and makes it very difficult to get the gloves on.
- Blood exposure **MUST** be demonstrated using the supplies in the first aid kit that is on the work area and is part of the universal supplies. Bring enough blood exposure supplies in the first aid kit to perform a blood exposure procedure in the event a cut is sustained and also enough to demonstrate the blood exposure procedure.

ESTHETICS PRACTICAL EXAMINATION INFORMATION

- NIC suggests packing kits with all supplies for all sections for each client as follows:

BAG 1: Universal Supplies

BAG 2: Work Area and Client Preparation, and Set Up of Supplies (First client)
Client Preparation and Basic Facial

BAG 3: Work Area Preparation for New Client and Set Up of Supplies (Second client)
New Client Preparation and Hair Removal of the Eyebrows Using Simulated Soft Wax and Tweezing
Facial Makeup
Blood Exposure (Supplies are in First Aid Kit in Universal Supplies.)
Any “additional” services required in your State.

Please refer to the NIC Candidate Information Bulletin for your state on our website at www.DLRoope.com as it will indicate if additional service are administered in your state.

- All supplies for each client **MUST** be set up during the appropriate set up of supplies.
- Candidates may use the same mannequin for the “new client”, they should set it aside and then disinfect the work area and place it back on the work area.
- During the Esthetics examination, it is not necessary to change gloves between tweezing and the simulated soft wax section as it is one client.
- It is recommended the mannequin has eyebrows. They may be drawn on with eyebrow pencil or sharpie.
- Candidates should protect or cover the eyes for protection when applying spray toner.
- Candidates may use any implement or material to exfoliate the face as long of it is properly disposed of.
- The steam towel may be used to remove the exfoliation product, but is not necessary.
- Steam towels are cold, examiners do not evaluate the temperature of the towels, only the safe application of a steam towel as if it were hot.
- Candidates will **NOT** be instructed individually to demonstrate effleurage, petrissage, tapotement and friction. They should move from movement to movement and the examiners will observe them.
- Candidates will be instructed to breakdown after the massage section. The next section they will be instructed to set up for a new client in the same manner as would be done in a salon setting.
- The simulated wax product does not need to remove hair. Hot wax pots are not permitted.
- The examiner will instruct each candidate individually to demonstrate the tweezing procedure and to demonstrate the soft wax procedure.
- Eyelashes are not required to demonstrate application of mascara. Candidates are able to demonstrate the required safety and sanitation for the mascara application without actually applying mascara to the lashes.
- Mask product will not have time to dry. Candidates will apply a mask and then remove it.
- Single use products are not permitted. All products **MUST** be transferred from the original container and cannot be applied directly from the container regardless of the size of the container. The candidate transfers the product to a pallet, (ie. paper plate, paper towel, etc.) of your choosing.
- Bracing is required at any time when working around the eyes and mouth. A hand **MUST** be in contact with the face and products **CANNOT** be applied freehand.
- Eyeliner pencil **MUST** be sharp and clean before application. Pre-sharpen pencil prior to packing it in the kit.
- Makeup may stay on until the Microdermabrasion section of the exam or they may remove it.
- The band aid may be removed after the conclusion of the blood exposure section of the examination.